

To Whom It May Concern:

I highly recommend Michael Cupp as a candidate for employment. Michael has been employed by RCF from since 2006. Michael is primarily responsible for managing the operations support team including help desk operations, ADPE management, and on-call support scheduling. He also serves as Information Security Manager, and Oracle DBA.

Prior to RCF, Michael worked on the same USAF project for CSC, under my direct supervision. At that time, he was an Oracle DBA and supported our help desk ticket tracking system and several financial management applications.

Michael has excellent communication skills. In addition, he is extremely organized, reliable and literate in many IT areas. Michael can work independently and is able to follow through to ensure that the job gets done. He is flexible and willing to work on any project that is assigned to him. Michael was quick to volunteer to assist in other areas of IT operations, as well.

Michael would be a tremendous asset for your company and has my highest recommendation. If you have any further questions with regard to his background or qualifications, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read "James B. Wilson". The signature is fluid and cursive, with the first name "James" being the most prominent.

James B Wilson  
Technical Lead, EBS Operations Center  
RCF Information Systems  
5001 Summerset Dr, Tipp City OH, 45371  
(937) 620-7246  
jwilsonohio@aol.com